

April 6, 2016

Oklahoma State Board of Veterinary Medical Examiners:

Please consider this an official Complaint submitted against Dr Jennifer D'Agostino on behalf of Friends of Woodland Park Zoo Elephants regarding the death of CHAI, a 37-year-old female Asian elephant.

CHAI was sent to the Oklahoma City Zoo (OCZ) from Seattle's Woodland Park Zoo (WPZ) arriving on May 13, 2015. She died 8.5 months later on January 30, 2016.

While at the OCZ, she was under the care of Dr Jennifer D'Agostino, Director of Veterinary Services at the Oklahoma City Zoo.

We allege that the treatment of CHAI, or lack thereof, provided or supervised by Dr D'Agostino, may have violated provisions of the Oklahoma Veterinary Practice Act. Our areas of concern are:

- Negligence in the practice of veterinary medicine
- Substandard care
- Careless disregard for health, welfare, or safety
- Inadequate record keeping
- The use of false or deceptive statements in any document connected with the practice of veterinary medicine
- Conduct likely to deceive the public

The following is an outline of what we have included PRINTED in this packet, and are also included on the enclosed FLASH-DRIVE:

- Complaint Form
- Summary of Medical Facts & Concerns
- Supporting Documents:
  1. OCZ Press Release on Death 1/30/16
  2. Trunk-wash Table
  3. EEHV Test Results from Medical Records
  4. EEHV Shedding Results Email 11/3/15
  5. EEHV DNA Results, Medical Records 3/8/16
  6. Seattle Times Article on EEHV Results 3/23/16
  7. WPZ Specimen Report (Weights) 10/31/14 – 5/14/15
  8. OCZ Specimen Report (Weights) 5/13/15 - 1/30/16
  9. Weight History Table
  10. Photo During Hoist Showing Spine 12/18/15
  11. OCZ Press Release on Necropsy 2/20/16
  12. Seattle Times Article-Interview Dr D'Agostino 3/19/16
  13. CBC Notes Toxic Heterophils
  14. OCZ Standard Elephant Down Protocol Jan 2016

15. Necropsy Report, Medical Records 1/30/16
16. Municipal Counselor Email 3/23/16
17. Samples of OCZ Medical & Keeper Records to Compare w/ WPZ Records
18. Samples of WPZ Medical & Keeper Records to Compare w/ OCZ Records
19. Ele Aid Dentition Article
20. Colyer Institute Dentition Captivity Disorders
21. Report on Skull/Teeth, Medical Records 3/2/16
22. OCZ Press Release on Skull-Teeth 3/14/16

The following supporting documents are provided only on the FLASH-DRIVE due to their large file size:

23. OCZ Medical Records 13May15 - 23Feb16
24. OCZ Keeper Records 13May15 - 1Feb16
25. Link to KOCO TV News Interview Dr D'Agostino re Teeth 3/14/16
26. Video of Final Phase of Mechanical Hoist 12/18/15

Thank you for your time in considering this Complaint.

Regards,

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